

» move to the next level of fulfillment and distribution proficiency.

SSA Warehouse Management – a critical component of your supply chain strategy.

When it comes to fulfillment and distribution, global companies must have the flexibility to adapt to changing business conditions and accommodate future growth, as well manage materials handling and supply chain execution processes.

In the past, warehouse management could focus solely on controlling the movement and storage of materials within an operation and processing the associated transactions of picking, packing, shipping and receiving. However, today's systems must integrate warehouse operations, so that visibility extends beyond the four walls of the warehouse and to the rest of the value chain.

With over 20 years experience helping leading companies worldwide meet industry-specific warehouse and logistics challenges, Infor knows what it takes to perform the complex, business-critical operations demanded of a modern fulfillment organization.

SSA Warehouse Management is a best-in-class, advanced warehouse management system designed to handle complex challenges. The solution manages the flow of orders, inventory, and shipments across the supply chain and gives customers complete visibility into their distribution operations and extended supply chain, so they can synchronize product supply with customer demand. It provides the industry's greatest breadth and depth of functionality across a wide range of vertical and horizontal markets including retail, third-party logistics, distribution, automotive, industrial machinery and equipment, and high tech and electronics.

Take a closer look at how SSA Warehouse Management can make a critical difference in your organization.

Meet industry-specific warehouse management requirements.

Real industry expertise is a rare commodity. SSA Warehouse Management provides industryspecific functionality with the processing needed to maximize supply chain results for the following vertical markets:

Retail, Grocery, and Drug

SSA Warehouse Management helps retail, grocery, and drug customers move away from building up inventory in advance to a push supply chain where a “scan one, ship one” mentality from retailer to supplier results in active stimulation of demand through promotions and replenishment of products continuously through the supply chain. This ensures items are “in stock” and on the shelf where and when customers want them.

Food and Beverage

With SSA Warehouse Management, food and beverage companies and their distributors and wholesalers can fulfill customer orders accurately and completely, while preserving freshness by managing shelf life, rotating product inventory, and maintaining inventory control. In this way, foodstuffs and beverages are in the best sellable condition and in the right quantity, at the right place and time.

Get solutions
that work in your
industry



Third-Party Logistics Providers (3PLs)

SSA Warehouse Management provides integrated fulfillment and distribution processes that allow 3PL clients to improve delivery service, reduce supply chain costs, and enable postponement by deferring value-added activities closer to the point of sale to reduce inventory requirements and increase competitive advantage. At the same time, it gives them flexible warehouse management and billing solutions that improve inventory management practices and ensure receipt of proper payment for services rendered.

Distribution

SSA Warehouse Management provides distributors with adaptable logistics management solutions that enable sell, source, and ship processes and direct selling business models to improve order-to-cash processes. Meaningful competitive advantage is gained through value-added processing.

Consumer Packaged Goods (CPG)

Consumer packaged goods companies are able to monitor, plan, execute, and optimize complex inventory requirements across many stockkeeping units (SKUs) and locations with SSA Warehouse Management. It also manages order inception to order shipping processes across multiple business channels — retailer, wholesale, direct-to-consumer and multiple supply chain stakeholders — and is RFID (radio frequency identification) compliant.

High Tech and Electronics

SSA Warehouse Management provides high tech and electronics manufacturers with integrated fulfillment and distribution processes that improve speed-to-market, reduce cycle times, improve delivery service, and reduce supply chain costs. It also enables postponement — performing value-added activities at the last moment closest to the customer for greater competitive advantage.

Aftermarket Services, Spare Parts, and Repair

Optimal stocking across the entire service value chain is facilitated for aftermarket services, spare parts, and repair providers. It balances stocking policies and practices with respect to customer service, fulfillment, and distribution trade-offs to ensure that adequate service levels are met.

Get market-leading capabilities today, prepare for tomorrow.

SSA Warehouse Management helps customers achieve distribution excellence regardless of their organization's operations or size. It manages high-volume complex distribution as well as general manufacturing and mid-market environments. The solution also incorporates standard application programming interfaces (APIs) and data exchange tools, as well as the latest distribution technologies such as voicedirected distribution and RFID as building blocks for future success.

SSA Warehouse Management can be stand-alone or integrated with other SSA Supply Chain Management (SCM) solutions including SSA Transportation Management, SSA Supply Chain Event and Performance Management, and SSA Advanced Planning and Scheduling, as well as Infor enterprise solutions or legacy systems. This enables supply chain execution and materials handling proficiency, while honing your competitive edge.

Work smarter and

faster, respond
proactively to change



SSA Warehouse Management includes:

Inventory Management — *gain inventory accuracy and visibility*

Inventory management ensures the right inventory is allocated, filled, and delivered to the right customer. It also enables proper rotation of inventory so that pickers follow accounting principles like FIFO/LIFO or consider freshness factors and rotate the right inventory.

Labor Management — *improve employee performance and productivity*

Labor management ensures your organization is working on the right customer orders at the right time while improving labor productivity and performance with better planning, staffing, and execution. It also monitors all direct and indirect labor and provides feedback to workers and supervisors as tasks are completed.

Work and Task Management — *optimize and interleave distribution functions*

Work and task management improves productivity by multi-tasking where common workflows, customer requirements, and business processes exist so that individuals and teams can do more work in less time and with fewer resources. It also automates tasks in the warehouse by utilizing RF and voice technologies to direct workers and maximize productivity.

Value-Added Services — *personalize, assemble and kit products and sub-assemblies*

With value-added services, customers can react faster to changing customer and product requirements. They can also mass customize products closer to the point of sale, ensuring their customers get what they want, where and when they want it, and at the lowest total supply chain cost.

Yard Management — *coordinate yard movement with receiving and order fulfillment*

Yard management improves visibility and automates the hand-off between warehouse dock personnel and yard jockeys, maximizing the efficiency of both functions by managing the control of trucks and trailers on the facility and the scheduling of appointments at dock doors for both inbound and outbound operations.

Billing — *improve accuracy and service of 3PLs*

Billing allows warehouse management and distribution centers to accurately bill owners of goods (storers) for storage and other services performed by the facility. Public warehouses and distribution centers that store goods for one or more customers use billing management to monitor payment for services provided.

Voice-Directed Distribution — *improve worker productivity and accuracy*

Voice-directed distribution frees up hands and eyes and eliminates cumbersome lists, labels, and scanners — providing a faster, more accurate, and safer way to work.

RFID for Distribution — *compliance and automated shipping and receiving*

Radio frequency identification (RFID) compliance mandates from retail giants and government agencies and business needs for inventory visibility at the pallet, case, tray and item level are making it necessary for companies to consider RFID-enabled distribution for shipping and receiving processes. RFID for distribution enables transformation to a more demand-driven supply chain by connecting suppliers, manufacturers, distributors, and retailers, and facilitating the sharing of product and partner data.

SSA supply chain management

» warehouse management

Make it pay

SSA Warehouse Management is ideal for companies of all sizes that seek a highly robust warehouse management solution that can be installed and working in weeks, not years. With its superior service and support, practical upgrades and evolution, and integration with SSA ERP, SSA Extended Solutions, and legacy or third-party systems, SSA Warehouse Management will help you keep up with changing business and regulatory requirements while protecting your technology investments. You'll generate a fast return through:

- Optimized resource utilization and reduced labor costs
- Lower supply chain costs
- Reduced working capital
- Greater visibility and accuracy in warehouse inventory
- Enhanced customer service
- Improved revenue

When your enterprise won't wait for more proficient, extended fulfillment and distribution capabilities, move forward faster™ with SSA Warehouse Management.

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